

FRESH 'N REBEL SMART FINDER 6ATAG3 v1 001

GETTING STARTED

IMPORTANT: Update to the latest version of iOS or iPadOS before getting started.

REQUIREMENTS

- Apple ID
- iPhone or iPad, with iOS 14.5 or iPadOS 14.5 or later and two-factor authentication turned on.
- Find My turned on.
- Bluetooth turned on.
- A strong Wi-Fi or cellular connection.
- Location Services turned on: Go to Settings > Privacy > Location Services. Scroll down, tap Find My, and choose a level of access. For the most accurate location, turn on Precise Location.

SETUP

- Remove the Smart Finder's battery film by pulling it out to connect the battery. You will hear a chime to indicate the Smart Finder is powered on. If you do not hear the chime, press the function button once to power on your Smart Finder.
- Open the Apple Find My app on your supported iPhone or iPad.
- Tap +, then "Add Other Item". Please make sure not to use "Add AirTag", as this is reserved for Apple AirTag. You can only use the option "Add Other Item".
- Once your 6ATAG3 is located, tap "Connect".
- Enter a name, select an emoji for your Smart Finder, and tap "Continue".
- Tap "Agree" to add the Smart Finder to your Apple ID.
- Tap "Finish" and your Smart Finder will be set up and ready to be used.

If the Smart Finder is not added to an Apple ID within 10 minutes after powering it on, it will automatically power off again. Press the function button once to power it on and repeat steps 2 to 7 if that happens.

SUPPORT

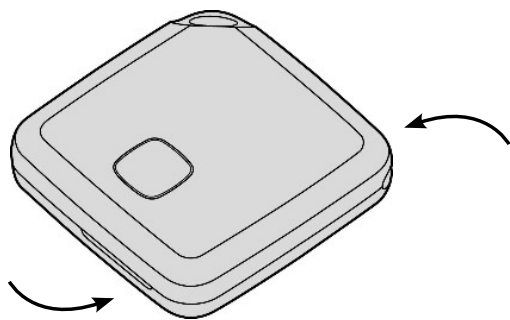
Smart Finder setup is not successful, what should I do?

- Make sure you have updated to the latest version of iOS or iPadOS, that you meet all the requirements listed above, and that your device is ready for setup.
- If you have multiple Smart Finders to set up, make sure that only one is near your device at one time.
- Make sure you select "Add Other Item". Please make sure not to use "Add AirTag".
- Check if the Smart Finder is powered on. Press the function button once to power it on and you should hear a chime. When you long-press the function button for at least 3 seconds, you will hear 2 beeps and it will power off.
- If the setup animation disappeared, press the side button or the Sleep/Wake button on your iPhone or iPad to put your device to sleep. Then wake and unlock your iPhone or iPad. Wait up to 15 seconds, and the animation should reappear.

If setup is still not successful, **Remove and Replace the Battery**. If after that the Smart Finder will still not connect to your device, **Reset your Smart Finder**.

REMOVE AND REPLACE BATTERY

- Carefully open the battery cover groove with two hands or a small tool. Alternatively, you can open the Smart Finder on the top right corner (where the speaker is located) by separating the top and bottom parts with your nails.



- Replace the battery with a new CR2032 with the positive side (+ symbol) up.
- Put the cover back in its place, press the bottom and top together on each side to close the Smart Finder.

The battery cover and the battery might present a choking hazard or cause other injury to small children. Keep these items away from small children.

RESET YOUR SMART FINDER

If you want to reset your Smart Finder before it has been set up and added to your Apple ID:

Press the Smart Finder's function button four times rapidly and then hold it a fifth time until you hear a ringing chime. The Smart Finder is now reset and ready to be paired.

If your Smart Finder is already set up and added to your Apple ID, it should first be removed from your Apple ID before a reset is possible:

- Open the Apple Find My app and select the "Items" tab.
- Tap on your Smart Finder from the list.
- Ensure "Lost Mode" is disabled.
- Scroll to the bottom of the screen and tap "Remove Item".
- A summary will open, tap "Remove" to confirm.
- Press the Smart Finder's function button four times rapidly and then hold it a fifth time until you hear a ringing chime. The Smart Finder is now reset.

To turn your Smart Finder off, hold the function button for at least three seconds. You will hear two beeps to indicate that your Smart Finder is powered off.

If the reset is not done properly, you will need to remove the Smart Finder from your Apple Find My app / Apple ID to release it from your Apple ID and to remove the Find My Lock. After that it can be added to your Find My app again with the steps described under setup.

MY SMART FINDER HAS DISAPPEARED AFTER AN IOS UPDATE

After an iOS update, it might take several minutes before your Smart Finder appears in the Apple Find My app. If the Smart Finder does not appear in the Apple Find My app after several minutes, please follow these steps in this order to solve this:

- Power-off and restart your iPhone
- Sign-out and then Sign-in to your AppleID

FREQUENTLY ASKED QUESTIONS

WHAT IS THE APPLE FIND MY NETWORK?

The Apple Find My network provides an easy, secure way to locate compatible personal items using the Find My app on your iPhone, iPad, Mac, or the Find Items app on Apple Watch. The Find My network consists of hundreds of millions of iPhone, iPad, and Mac devices around the world. If your Smart Finder is close to one of these iPhones, iPads or Mac devices, you can locate it on a map in the Apple Find My app.

HOW DOES THE SMART FINDER WORK?

Your Smart Finder sends out a secure Bluetooth signal that can be detected by nearby devices in the Apple Find My network. These devices send the location of your Smart Finder to iCloud. You can go to the Apple Find My app and see your Smart Finder on a map. The whole process is anonymous and encrypted to protect your privacy.

IS THE SMART FINDER A GPS TRACKER?

No. The Smart Finder does not provide real-time tracking information like a GPS tracker does. It does not broadcast its location, but sends out encrypted Bluetooth signals that are detected by other devices in the Apple Find My network. The Smart Finder can only share its location information when it is connected to the Apple Find My network, so when it is close to other iPhones, iPads or Mac devices that are part of the network. When the Smart Finder can no longer connect to the Apple Find My network, it will save the last available location with a time stamp.

HOW OFTEN IS THE SMART FINDER LOCATION UPDATED?

That depends on the location of the Smart Finder. If it is in a busy area surrounded by other iPhones or iPads, its location can be updated every one to two minutes. However, if your Smart Finder is in a secluded area without much foot traffic, its location may never update due to lack of nearby iPhones or iPads.

CAN I CHECK MY SMART FINDER'S LOCATION HISTORY?

No, the Smart Finder does not keep a history of its location. You can only see the location it is currently in, or the location where it was when it last pinged a nearby iPhone or iPad. This is a security measure to ensure it cannot be used as a tracking device.

HOW ABOUT MY PRIVACY?

The Apple Find My network uses advanced encryption to ensure that no one else, not even Apple or Sitecom Europe B.V., can view the location of your Smart Finder. Your location data and history are never stored on the Smart Finder itself. Devices that relay the location of your Smart Finder also stay anonymous. All location data is encrypted. The Smart Finder is designed to discourage unwanted tracking. If someone else's Smart Finder, separated from its owner, is travelling with you, your iPhone will notice it and send you an alert. After a while, the Smart Finder will start playing beeping sounds to let you know it is there. Android users can download the Apple Tracker Detect app to check if any Apple Find My devices are near.

HOW DO I ACTIVATE LOST MODE?

- Open the Apple Find My app and select the "Items" tab.
- Tap on your Smart Finder from the list.
- Under "Lost Mode" tap "Enable".
- A screen detailing Lost Mode will pop up, tap "Continue".
- Enter your phone number or email address and tap "Next".
- You may enter a message that will be shared with the person that finds your item.
- Tap "Activate" to enable "Lost Mode".

Note: When Lost Mode is enabled, Notify When Found is automatically enabled. When Lost Mode is enabled, your Smart Finder is locked and cannot be paired to a new device.

I FOUND A FRESH 'N REBEL SMART FINDER. WHAT SHOULD I DO?

The Smart Finder does not support NFC. But if you find the Fresh 'n Rebel Smart Finder, please follow these steps:

- Open the Apple Find My app and select the “Items” tab.
- Scroll all the way down and select “Identify Found Item”
- Select the found item and follow the steps in the Find My app.

If you need help, please contact helpme@freshnrebel.com

For any issues related to the Apply Find My app, please check <https://support.apple.com/>